

# Merrow Park Surgery Patient Newsletter Summer 2018

## Farewell to Dr Sue Boucher



Sadly we have to announce that Dr Sue Boucher will be leaving the practice at the end of September as she is relocating to Hertfordshire. Dr Boucher has been a valuable member of the practice team for 17 years. Becoming a GP trainer, she helped develop us to become an accredited training practice, teaching and developing the next generation of doctors in General Practice. Her expertise in Women's health have been invaluable. Dr Boucher is well respected and liked by all the staff and patients and will be sorely missed. We all wish her the very best

We have been working hard to recruit a replacement for Dr Boucher and have recruited a new GP to join us. She is a very experienced GP and will be starting in November (details below). Please be assured we will be able to continue to provide all of Dr Boucher's patients with ongoing care.

If you would like to send Dr Boucher a personal farewell message then we have a book at reception for patients to sign. We are also planning to hold an open afternoon on Thursday 27<sup>th</sup> September from 1pm to 4pm so that any patients who wish to can come along and say goodbye. Dr Boucher has asked that patients do not need to bring any gifts. We would kindly ask that patients do not book appointments with Dr Boucher solely to say goodbye and instead attend the open afternoon or sign our message book.

## And welcome to Dr Chrissie Clayton!



We would like to welcome Dr Chrissie Clayton to the practice. She will be joining us on 2nd November 2018 and will be taking over the majority of Dr Boucher's patients. Dr Clayton is a very experienced GP and joins us from a practice in Woking where she has been for 16 years. She is now taking this opportunity to work in Guildford to be nearer to home and her children's schools.

Originally from Devon, she trained at Imperial College in London (Charing Cross Hospital) and then worked as a junior doctor at Kingston Hospital, The Royal Surrey, St Peter's (Chertsey) and at the Royal Marsden in Sutton.

As well as working at Merrow Park Surgery, Dr Clayton has several other roles. She works closely with Cancer Research UK and Macmillan Cancer Support to improve cancer services across the

Surrey Heartlands area and the newly formed  
Surrey and

Sussex Cancer Alliance. . She has also recently started as a GP member of the BMA council and comes to us with management and commissioning experience having been a Locality lead for North West Surrey CCG for the last 3 years.

Dr Clayton is married with a Son and Daughter who are both at school in Guildford. She lives in the Surrey Hills and tries to get out for walks and bike rides with her family when she has time. She enjoys tending to the fruit and veg in her garden and loves baking and cooking with her daughter. She gets inspiration from watching TV programmes like The Great British Bake Off and also confesses to be a long term Archers Addict.

Dr Clayton will be joining our team in early November and is really looking forward to getting to know all the staff and the patients in Merrow Park.

**Appointments...**

As well as the usual face to face GP appointments we now offer bookable telephone consultations with the doctor. If you feel your problem could be dealt on the telephone please ask the receptionist to book a telephone slot for you and save a trip to the surgery.

**E-Consult**

E-consult is a new way to contact our Doctors online. Go to our web site at [www.merrowparksurgery.co.uk](http://www.merrowparksurgery.co.uk) and you will see the blue "Contact our Doctors Online" box on the front page. After you have followed the prompts and answered the questions a summary is sent through to a GP here at the surgery. They will review it and we will come back to you with a response by the end of the next working day

**Online Services**

Lots of information on the surgery and access to our online services can be found at our practice website -

[www.merrowparksurgery.co.uk](http://www.merrowparksurgery.co.uk)

You can sign up for online services to:

- Book appointments
- Cancel appointments
- Request repeat prescriptions
- View elements of your medical record
- See your blood test results
- Update your details giving us your mobile and email address

If we have your mobile number we will automatically text you an appointment confirmation and a reminder 24 hours ahead of your appointment. Please let us know if you wish to opt out of this service